#### TO MAGNIFICO RETTORE OF UNIVERSITA' DEGLI STUDI DI MILANO

**ID CODE 6307** 

I the undersigned asks to participate in the public selection, for qualifications and examinations, for the awarding of a type B fellowship at **Department of Social and Political Sciences** Scientist in charge: **Prof. Giampietro Gobo** 

## [Laura Caroleo]

#### **CURRICULUM VITAE**

#### PERSONAL INFORMATION

Surname	Caroleo
Name	Laura

#### PRESENT OCCUPATION

Appointment	Structure
Ph.D. Candidate in Sociology Sps/07 (Doctor Europaeus)	Department of Law, Economics and Sociology (DIGES), Magna Graecia University of Catanzaro, Italy.

#### **EDUCATION AND TRAINING**

Degree	Course of studies	University	year of achievement of the degree
Degree	Master's Degree in Law - LMG-01	University of Milan - La Statale	2015
Master	MADEC - Postgraduate Diploma in Communication and Law for the Institutional, Political and Non- Profit Sector.		2015

### **FOREIGN LANGUAGES**

Languages	level of knowledge			
Italian	Native Speaker			
English	C1 - Fluent			
Chinese	A1 - Beginner			

## AWARDS, ACKNOWLEDGEMENTS, SCHOLARSHIPS

Year	Description of award
2021/2024	PhD Scholarship in Sociology at the Department of Law, Economics, and Sociology (DIGES), Magna Graecia University of Catanzaro.



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2015

On the Move Award - Fondazione Pubblicità Progresso. Project "Io non me la bevo" (I'm not buying it), an unconventional marketing initiative on the theme of the 2015 campaign dedicated to sustainability.

#### TRAINING OR RESEARCH ACTIVITY

#### TRAINING ACTIVITY

July - August 2023 / Programme in Comparative Media Law and Policy - Oxford Media Policy Summer Institute. Department of Socio Legal Studies, University of Oxford, Oxford, UK.

July 2023 / Digital Methods Summer School and Data Sprint 2023. Prompting and Other Algorithmic Curiosities. Participant as a Facilitator. Department Of Media Studies, University of Amsterdam, Amsterdam, Netherland.

January 2023 / Digital Methods Winter School and Data Sprint 2023 (6 ECTS). What actually happened? The use and misuse of Open Source Intelligence (OSINT). Department Of Media Studies, University of Amsterdam, Amsterdam, Netherland.

August - September 2022 / Summer School Paideia on Method and Social Research. Week 1: "Tutti redigono questionari. Ma è davvero così facile?" (Everybody writes Questionnaires. Is it really so simple?). Week 2: "Analisi dei dati 4.0. L'analisi dei dati al tempo dei Big Data e dei Computer Analytics" (Data Analysis 4.0. Data Analysis in the time of Big Data and Computer Analytics). Instructors: Prof Emeritus. Alberto Marradi - University of Florence, Prof. Giovanni Di Franco - University of Rome. Tortorella and online, Italy.

July 2022 / Digital Methods Summer School and Data Sprint 2022 (6 ECTS). Vision Methodologies: New Visual Analysis Online. Department Of Media Studies, University of Amsterdam, Amsterdam, Netherland.

June 2022 / Workshop - Social Network Analysis for Two-Mode Networks. Hosted by Professor Martin Everett -University of Manchester, Organised by the Department of Sociology and Social Research and Hans Schadee Research Methods Center, University of Trento, Italy.

February 2022 / Workshop - History of Digital Media and Digital Media Historiography. ECREA Communication History Section Co-sponsored by the ICA Communication History Division. Luxembourg Centre for Contemporary and Digital History (C2DH), University of Luxembourg, Luxembourg.

November - Decembre 2021 Ethics od Ai - at LSE. Instructor: Dr. Kate Vredenburgh, Dr. Thomas Ferretti. Department of Philosophy, Logic and Scientific Method, London School of Economics and Political Science, UK

#### **RESEARCH ACTIVITY**

March - September 2023 / Affiliated Reseascher at Amsterdam School of Cultural Analys, Faculty of Humanities, Department of Media Studies, University of Amsterdam, Amsterdam, Netherland.

September 2023 - March 2024 / Visiting Ph.D. Researcher at Università della Svizzera Italia. Faculty of Communication, Culture and Society, IMeG Institute of Media and Journalism.

November 2021 - November 2024 / PhD project Research on the topic of Voice Networks



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#### **CONGRESSES AND SEMINARS**

Date	Title	Place	
24 November 2023	Fighting algorithmic bias: the academic debate in the age of artificial intelligence.	Department of Science, University Roma Tre.	
	Presented at the Conference "A path towards disciplinary collaboration for inclusion and equity".	Rome, Italy	
8 June 2023	Discriminatory and Offensive Language in the Digital Environment Against the LGBTQIA+ Community. An Italian Case Study.	University of Finance and Administration, Prague, Czech Republic	
	Presented at the 4rd International Conference "Rethinking Social Theories and Methods in a Digital Society". International Lab for Innovative Social Research (ILIS)		
17 May 2023	How Brands can use the Voice to increase inclusivity and build better consumer relationship.	Sungkyunkwan University and Korea	
	Presented at the World Media Economics And Management Conference (WMEMC) "Digital Transformation and Connection of Media Industry".	Chamber of Commerce and Industry (KCCI), Seoul, South Korea	
7 may 2022	Puoi sentirmi? L'utilizzo della voce modifica le nostre interazioni online "Can you hear me? The use of voice changes our online interaction".	Padua Congress Center, Padua, Italy	
	Presented at the TEDxPadova, independently organized TED event "Theme: SottoSopra".		
25 November	The First Year of Clubhouse in Italy.	Department of	
2021	Presented at 3rd International Conference "Research Methods in the Digital Society: Areas and Practices". International Lab for Innovative Social Research (ILIS)	Humanities, Philosophy and Education, University of Salerno, Salerno, Italy	
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#### **PUBLICATIONS**

# Peer Reviewed Book Chapters

In print. Caroleo L, Galli S, and Jamaly MJ. Discriminatory and Offensive Language in the Digital Environment Against the LGBTQIA+ Community: An Italian Case Study. In Maiello G. and Masullo G. (eds.), Digital challenges and Innovative frontiers for social research, McGraw Hill.

#### Articles in Peer Reviewed Journals

Corposanto C. and Caroleo L. (2023). Raccontami una storia. L'uso curativo dei social media orali nella popolazione anziana. Tell me a story. The use of oral social media for curing the elderly population." *Salute e Società*, (2):92-105

Caroleo L., Giorgi G., and De Amicis C. (2023). The SEO effect. Mapping the optimized landscape around controversial policy issues in Italy. *Frontiers in Sociology*, 8.

Caroleo L. and Maiello G. (2022). La diffamazione a mezzo social media e il caso Clubhouse. "Social media defamation and the case of Clubhouse." Sociologia del Diritto, 49(2):116-138.

Caroleo L. and Maiello G. (2022). Understanding polarization effects on voice-based social media: a Clubhouse analysis. *Italian Sociological Review*, 12(7S):749-770.

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#### OTHER INFORMATION

#### **TEACHING**

4 December 2024 Guest Lecturer. The Concept of Network in The Humanities and Social Sciences. Department of Marketing Communication, University of Finance and Administration, Prague, Czech Republic.

AY 2023/2024 Lecturer in Communications Theory and Techniques in Journalism. Bachelor in liberal Studies in Communication. Department of Historical Studies, University of Milan, Milan, Italy.

AY 2022/2023 and 2023/2024 Lecturer in Theory and Techniques in Advertising and Image. Bachelor in liberal studies in Communication. Department of Historical Studies, University of Milan, Milan, Italy.

AY 2022/2023 History of Communication in The Contemporary Age. Bachelor in Communication and Society (CES). Department of Social and Political Sciences, University of Milan, Milan, Italy.

26 Aprile 2022 Guest Lecturer Netnography research in the voice-based social media platforms. VSFS International Days, University of Finance and Administration, Prague, Czech Republic.

AY 2020/2021 - 2021/2022 Laboratory Press Office and Digital PR. Techniques for Effective Communication. Bachelor in Communication and Society (CES) and Master of Arts in Public and Corporate Communication (COM). Department of Social and Political Sciences, University of Milan, Milan, Italy

#### PROFESSIONAL ORGANIZATIONS MEMEBERSHIP

2022 - Current. Association of Internet Researchers (AOIR)

2022 - Current. Italian Sociological Association (AIS)

2021 - European. Communication Research and Education Association (ECREA)

For further information, please refer to the Extended Curriculum Vitae.

Declarations given in the present curriculum must be considered released according to art. 46 and 47 of DPR n. 445/2000.

The present curriculum does not contain confidential and legal information according to art. 4, paragraph 1, points d) and e) of D.Lgs. 30.06.2003 n. 196.

Please note that CV WILL BE PUBLISHED on the University website and It is recommended that personal and sensitive data should not be included. This template is realized to satisfy the need of publication without personal and sensitive data.

Please DO NOT SIGN this form.

Place and date: Lugan - Switzerland, 5 February 2024